

Name of the Program-Workshop on Consumer Rights

Date: -30.11.2023

Invited Speaker- Resource Persons:

- Assistant Director, Consumer Rights Forum, Durgapur: Sri Biplob Sarkar
- Deputy Assistant Director: Sourav Mukherjee
- Consumer Welfare Officer: Suchismita Mukherjee

**Official address**- Consumer Forum of Durgapur, Government of West Bengal Office of the Assistant Director Consumer Affairs & Fair Business Practices Paschim Bardhaman Regional OfficeAB-2/9 ADDA, 2" Administrative Building, City Centre, Durgapur, Pin-713216, Ph: 0343-2549833)

Dr. Mahananda K Principal Durgapur Woman's College

## The topic of the Speech- Awareness on Consumer Rights

No of participants: 49

Brief Report:--An awareness program arranged by the Department of Political Science of Durgapur Women's College along with the Consumer Forum of Durgapur, Government of West Bengal

Purpose:-To enhance awareness of consumer rights, especially in the age of online transactions, aiming to educate people about their rights.

## Description:

The program commenced at 12:30 pm in the college auditorium, drawing the participation of around 49 students. The session was highly interactive. The Consumer Forum of Durgapur distributed informative leaflets on consumer rights among the participants, accompanied by a small refreshment for all attendees. Officially they have given some brochures regarding this topic for distribution among other departments.

## Outcome:

The workshop successfully raised awareness among students, fostering a sense of consciousness. Participants gained insights into consumer rights, potentially extending their awareness to those around them. Additionally, they acquired knowledge about the complaint process related to consumer rights.



consumer with the Consumer Forum of Durgapur

Awareness program on Consumer rights

Dr. Mahanand Principal Durgapur Woman's College



Assistant Director, Consumer Rights Forum, Durgapur: Sri Biplob Sarkar



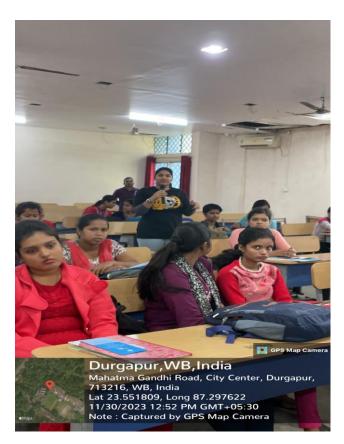
Speaker- Deputy Assistant Director of Consumer Forum Durgapur: Sourav Mukherjee



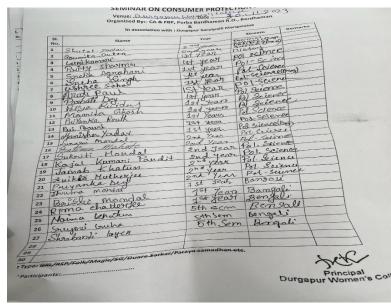
Speaker- Consumer Welfare Officer of Consumer Forum Durgapur: Suchismita Mukherjee

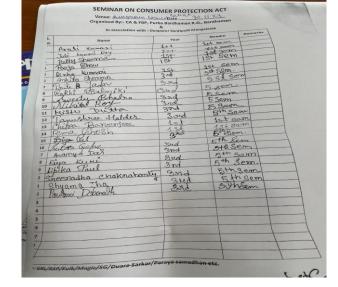
Dr. Mahananda Kanjilal Principal Durgapur Woman's College





## Students' interaction





Participants Signature

Dr. Mahananda Kanjilal Principal Durgapur Woman's College