

### 1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website (Yes or No) Response: Yes

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## **Online Students Feedback Collection**

Name	Department	Session
PIYALI PAUL	COMMERCE	2022-2023
Questionnaire	÷	Opinion
The College Campus is clean, green and eco- fi	Good	
The College environment is safe, secure, peace	ful and harmonious	Excellent
Are the aims and objectives of the syllabi well	defined?	Yes
The syllabus is need-based and focuses on cont	emporary developments	Excellent
Were you provided with a Teaching plan at the	beginning of each semester?	Yes
your opinion on Course delivery pattern by the	faculty members in the class	Good
The whole portion of the syllabus is completed on time	1	Yes
Satisfied with the usage of teaching aids and IC	T in the class by faculty to facilitate teaching	No
The opportunities of "Skill Enhancement Course employment	Need to Improvement	
Your opinion about the library resources and/o	Good	
Timely announcement of examination results	Yes	
Rate the college infrastructure (canteen and wa	Need Improvement	
Rate Mentor-Mentee Relationship (Teacher Sturremedial class & tutorials, Mental boost up)	Excellent	
Satisfied with co-curricular activities (YOGA, Workshop, Student Exhibition etc.)	Good	
Help from the Students' Section in College Off	Good	
Your Grievances related to academics and/or o Institution	Need Improvement	
Suggestions/remarks on the current curriculum	Needed a little bit of improvement on curriculum	



# **Online Teachers Feedback Collection**

Name Department		Designation	
Dr. Seema Sen	PHYSICS		Associate Professor
Questionnaire	L	Opinion	
Aims and objectives of the syllabi are we	ell defined?	Agree	
Teachers get adequate time for the comp during the year/semester?	letion of syllabus	Strongly agree	
Curriculum is skill oriented and develops thinking?	s innovative	Agree	
The Skill Enhancement Course helps in o by inculcating soft skills, life and employ		Agree	
The ICT infrastructure is well developed teaching and learning ?	for effective	Agree	
Curriculum has relevance to real life situations, reflects current trends and practices in the respective disciplines?		Neutral	
The curriculum fulfills industrial and soc	ietal needs?	Agree	
Curriculum addresses issues relevant to values and ethics ?		Agree	
Periodical revision of curriculum is unde	rtaken?	Strongly agree	
There is a need for review of the syllabus	\$?	Agree	
Sufficient number and range of text books and reference material pertaining to the syllabus are available in the College Library?		Strongly agree	
The Syllabus has a good balance between Theory & Tutorials/ Practical work		Agree	
The course inculcates ethical and moral values among the students so as to make them good citizens		Agree	
Suggestions/remarks on the current curriculum		•	is for Major and Minor. In my opinion the it harder for Major course.



# **Online Employers Feedback Collection**

Name of the	Designation	Name of the Organisation	Address
Employer			
Shelly Mitra	Asst Editor	Anandabazar Patrika Pvt Ltd	6 Prafulla Sarkar
			Street, Kolkata
			700001

Questionnaire	Opinion
How do you rate the proficiency of our	Good
students working with you?	
How do you rate the course content they have	Good
gone through in giving your organization	
appropriate outcomes	
How would you rate the technical skills of our	Very Good
students?	
How would you rate the communication skills	Very Good
of our college graduates?	
How would you rate the problem solving	Good
skills of our students in respect to industry	
requirements?	
How would you rate the innovativeness of our	Very Good
students in respect to industry requirements?	
How would you rate the innovativeness of our	Good
students in respect to industry requirements?	
How would you rate the innovativeness of our	Good
students in respect to industry requirements?	
How would you rate the management	Good
qualities of our students in respect to industry	
requirements?	

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# **Online Alumni Feedback Collection**

Name	Department	Year of Passing	Present Occupation
SATABDI MUKHERJEE	B.A PASS	2009	EMPLOYED

Questionnaire	Opinion
I would like to join the College Alumni Association *	Agree
I feel honoured to be part of this college as an Allumni :	Agree
I have visited college after finishing my studies there.	Frequently
College often organizes various kinds of developmental Activities for student	Agree
I am willing to contributes to the development of the college:	Agree
College handles student's grievances properly:	Agree
College has adequate laboratory facilities for practical experience:	Agree
Education imparted at DWC has been useful and relivant:	Agree
Teachers are helpful during and after finising course at DWC:	Agree
The Curriculum helped you to acquire critical thinking and problem solving skills:	Agree
The syllabi and teaching were relevant and helpful in higher studies:	Agree
The syllabus included topics which made you industry ready:	Agree
In addition to the subject knowledge, the curriculum helped you to develop your presentation skills,communication skills and ability to work in teams:	Agree



### FEEDBACK ANALYSIS 2022-2023

### **STUDENTS**

Department 73 responses BENGALI . BOTANY CHEMISTRY COMMERCE COMPUTER SCIENCE ECONOMICS ENGLISH ELECTRONICS A 1/3 ¥ The College Campus is clean, green and eco- friendly 73 responses (1) Excellent (2) Good (3) Need to Improve

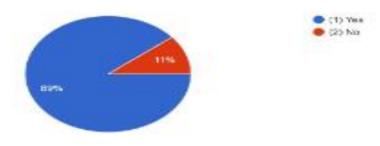
The College environment is safe, secure, peaceful and harmonious 73 responses



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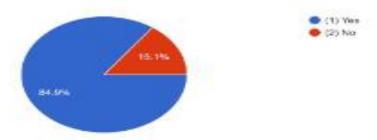
Are the aims and objectives of the syllabi well defined ? 78 responses



The syllabus is need-based and focuses on contemporary developments 78 responses



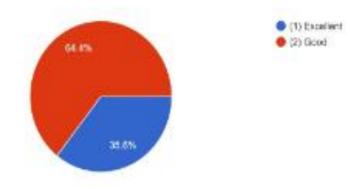
Were you provided with a Teaching plan at the beginning of each semester? 78 responses



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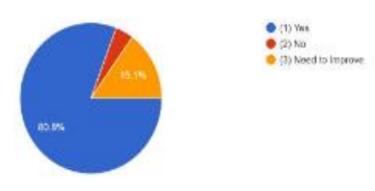
your opinion on Course delivery pattern by the faculty members in the class. 78 responses



The whole portion of the syllabus is completed on time 78 responses



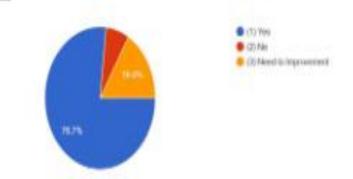
Satisfied with the usage of teaching aids and ICT in the class by faculty to facilitate teaching 78 responses



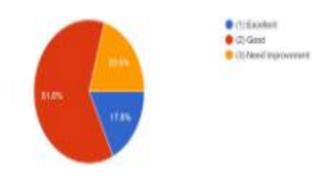




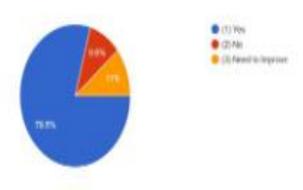
The opportunities of 'Skill Enhancement Courses' will help you(students) towards self-employment 72 reported



Your opinion about the library resources and/ or laboratory infrastructure for the course? 13 reaccess



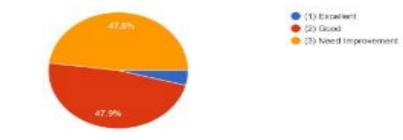
Timely announcement of examination results 12 mazznes



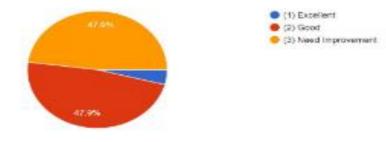
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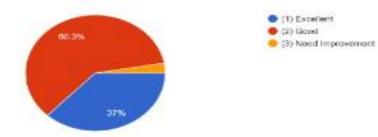
Rate the college infrastructure(canteen and washroom)? 78 responses



Rate the college infrastructure(canteen and washroom)? 78 responses



Rate Mentor-Mentee Relationship (Teacher Student Relationship in relation to class teac remedial class & tutorials, Mental boost up) 78 responses

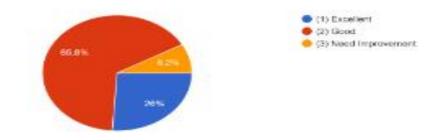


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Satisfied with co-curricular activities ( YOGA, Psychological Counseling, Hobby Class, Dan Workshop, Student Exhibition etc.)

78 responses



Help from the Students' Section in College Office is up to your expectations 78 responses



Your Grievances related to academics and/or other issues are adequately redressed by the institution

78 responses

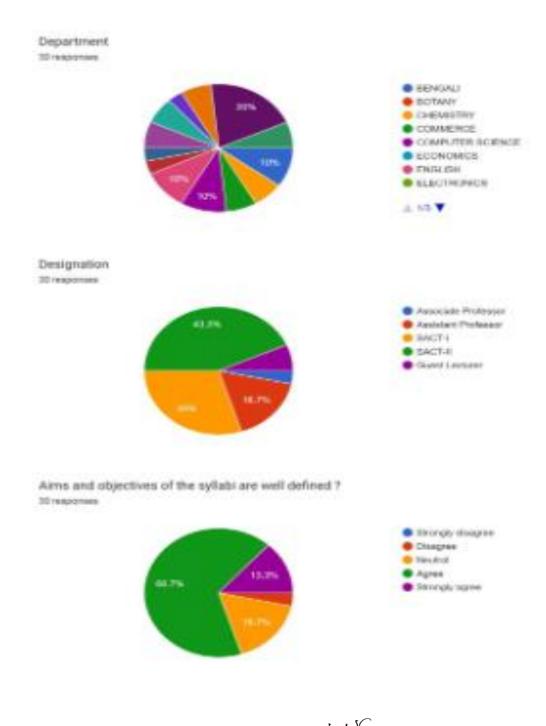


Suggestions/remarks on the current curriculumss responses

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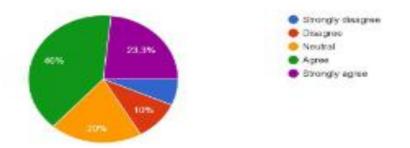
#### **Faculty feedback Analysis**



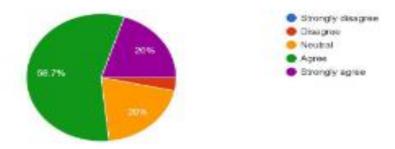
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Teachers get adequate time for the completion of syllabus during the year/semester ? 30 responses

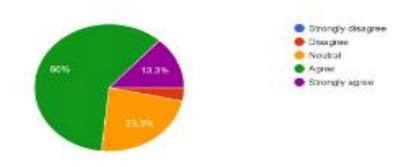


Curriculum is skill oriented and develops innovative thinking ? 30 responses



The Skill Enhancement Course helps in developing personality by inculcating soft skills, life and employability skills ?

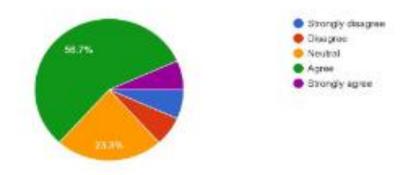
30 responses



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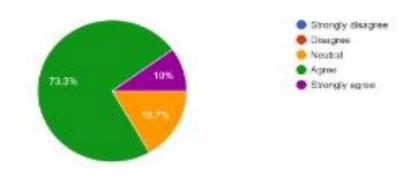


The ICT infrastructure is well developed for effective teaching and learning ? 30 responses

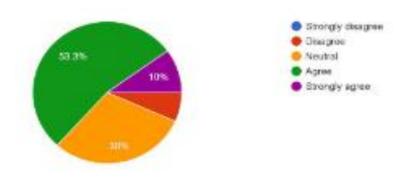


Curriculum has relevance to real life situations, reflects current trends and practices in the respective disciplines ?

30 responses



The curriculum fulfills industrial and societal needs ? 30 responses



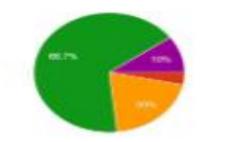
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Curriculum addresses issues relevant to values and ethics 7 20 reported

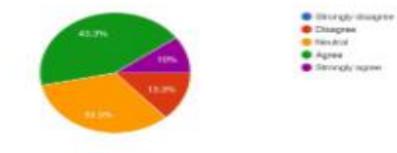


Periodical revision of curriculum is undertaken ? 20 response





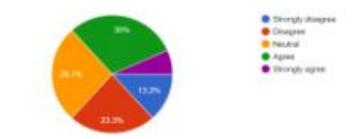
There is a need for review of the syllabus ? 20 reported



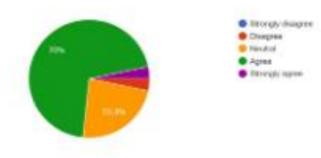
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Sufficient number and range of text books and reference material pertaining to the syllabus are available in the College Library? In reprint.

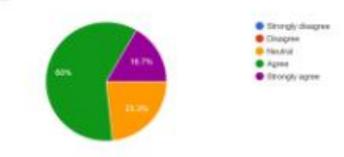


The Syllabus has a good balance between Theory & Tutorials/ Practical work 37 reparters



The course inculcates ethical and moral values among the students so as to make them good citizens

30 responses



Suggestions/remarks on the current curriculum18 responses

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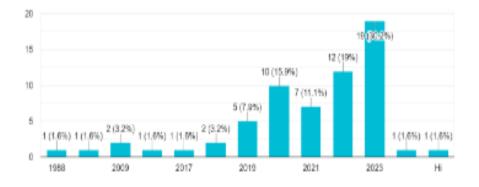


#### Alumni Feedback

#### ALUMNI FEEDBACK

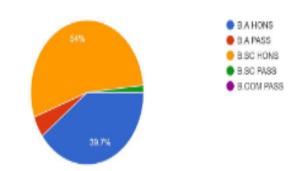
Year of Passing out :

68 responses



Department :

63 responses



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# DURGAPUR WOMEN'S COLLEGE Affiliated to Kazi Nazarul University Mahatma Gandhi Road, Durgapur, W.B. 713209

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Present Occupation : 63 responses EMPLOYED -12 (19%) -3 (4.8%) PERSONAL ENTERPRISE HOME MAKER 6 (9.5%) Student 20 (31.7% Study -3 (4.8%) Ph.D. (pursuing) -1 (1.6%) Preparing for Govt jobs -1 (1.6%) NET aspirants -1 (1.6%) Computer Teacher (WEBE... -1 (1.6%) Pursuing MBA -1 (1.6%) Upsc preparation -1 (1.6%) Preparing for competitive... -1 (1.6%) -1 (1.6%) YOGA TEACHER -1 (1.6%) D.ed -1 (1.6%) e tutor -1 (1.6%) nent... -1 (1.6%) Private tutor Pursuing for Government... Student (at SATYENDRA ... -1 (1.6%) Preparing for banking, RBI... -1 (1.6%) M.SC IN GEOGRAPHY (S ... -1 (1.6%) M.sc student -1 (1.6%) Nursing Staff 1 (1.6%) Student of Rice (Cochin c... -1 (1.6%) 
 cochin c...
 -1 (1.6%)

 ome Tutor
 -1 (1.6%)

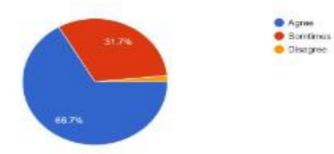
 Studying
 -1 (1.6%)

 Nothing
 -1 (1.6%)
 Home Tutor Pursuing M. Sc in Geoinfo... -1 (1.6%) 0 5 10 15 20

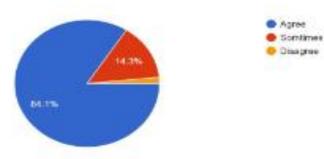
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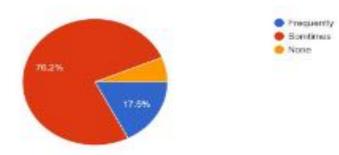
I would like to join the College Alumni Association \* 58 responses



I feel honoured to be part of this college as an Allumni : 53 responses



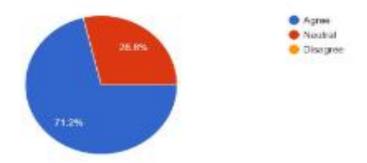
I have visited college after finishing my studies there. 58 responses



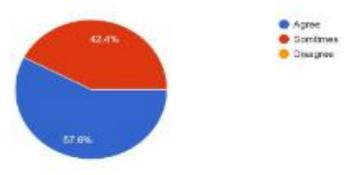
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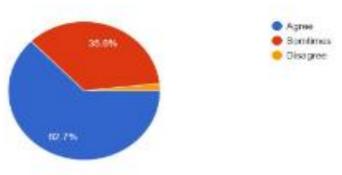
College often organizes various kinds of developmental Activities for student 59 responses



I am willing to contributes to the development of the college: 59 responses

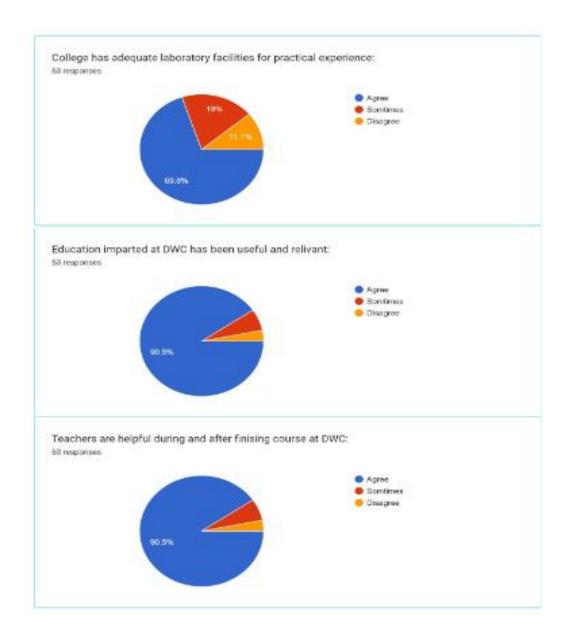


College handles students grievances properly : 59 responses



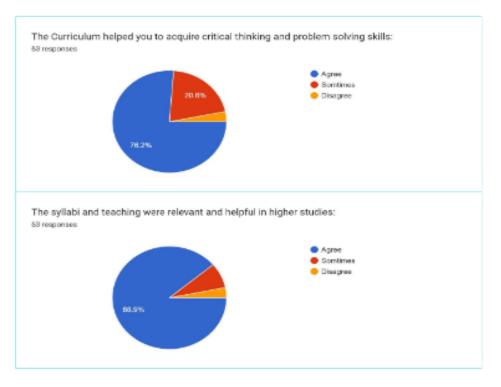
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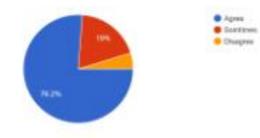




The syllabus included topics which made you industry ready: 13 reporters



In addition to the subject knowledge, the curriculum helped you to develop your presentation skills,communication skills and ability to work in teams. 61 represent



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**Internal Quality Assurance Cell** 

SI.	Date of Meeting	Resolutions	ont 2022-2023 Action Taken
No.	0		ACTOR FURCH
1	12.07.2022	*The submission of U.C. s for to UGC-ERO, Kolkata has to expedited for 10 <sup>th</sup> , 11 <sup>th</sup> & 12 <sup>th</sup> Plan Periods	* Teachers were informed to continue and the submission process was initiated
		* A workshop for the preparation of NAAC-2 <sup>nd</sup> Cycle accreditation is to be organised	* A workshop on NAAC-2 <sup>nd</sup> Cycle accreditation was organised on 03.08.2022
		* A workshop on NEP-2020 is to be organised is to be organised	* A workshop on NEP-2020 was organised on11.01.2023. Speaker: Dr. Swapan Pan, Ex- Principal, Guskara Mahavidyalaya
2	12.08.2022	*AQAR for 2021- 22 needs to be submitted involving all the FTTs and SACTs *SSR preparation has to be initiated	AQAR 2021-22 were submitted within time involving all the FTTs and SACTs and SSR preparation was initiated
3	05.11.2022	The process of SSR preparation is to be expedited	The process of SSR preparation was to be expedited by talking to the departments about its relevance and method of preparation as per the previous workshop
4	10.01.2023	Seminar cum Workshop on NEP 2020 is to be organised in order to implement NEP2020	A seminar cum workshop on NEP 2020 was organised on 11.01.2023 at 1:30 in the AV Room for all the staff members and students of the College.
5	02.02.2023	In view of the ensuing NAAC accreditation, the	*Following suggestions were made by the IQAC:



# **DURGAPUR WOMEN'S COLLEGE**

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		overall infrastructure of the college needs to be developed.	<ul> <li>a. Students' Hostel needs to be made ready.</li> <li>b. Repairing and painting of all the college buildings.</li> <li>c. Maintenance of Air Conditioning machines.</li> <li>d. Renovation of the Auditorium.</li> <li>e. Smart Classrooms are to be built</li> <li>*The ground floor of the Administrative Building has been painted. However, the other buildings could not been painted due to paucity of fund. Estimate of the work was taken</li> </ul>
6	10.03.2023	*A new website developer is to be approached for making the new website *College will pay the remuneration to the students (NCC Cadets) who helped in clearing the library premises as a part of the <b>'Earn</b> <b>While You</b> <b>Learn'</b> initiative. *Waste management programme is to be initiated	*A new website developer was approached through proper tendering process for making the new website via E-Committee of the college *NCC Cadets were engaged in 'Earn while you learn' scheme in cleaning the Kibrary Books. * Waste papers and e-wastes have been identified and isolated.
7	13.04. 2023	*A Grievance Redressal week might be observed by the IQAC. NSS volunteers would encourage the	*A Grievance Redressal week was observed by the IQAC by installing grievance boxes at various places in the college by NSS volunteers



### DURGAPUR WOMEN'S COLLEGE Affiliated to Kazi Nazarul University

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		students to use the grievance boxes, and the boxes would be opened and the grievances would be addressed. *AQAR 22-23 and SSR preparation are to be expedited and students feedback would be taken accordingly	*AQAR 22-23 and SSR preparation were expedited by giving reminders to various departments about submission of data through templates and students feedback was taken accordingly
8	14.06.2023	*Infrastructural development needs to be initiated *Promotion of Full-Time Teachers needs to be taken care of	*Water pipeline was installed from the college building to the Hostel area. *9 Full-Time Teachers of the college were promoted through proper channel by the competent authority *The College staff quarters were renovated with RUSA 2.0 Funding and it was decided unanimously that they will be opened for students coming from distant places to pursue their higher studies at the college

Lecuali

Teachor-In-Charge Durgapur Women's College

Julal ch. Ser

00-01

Co-ordinator IQAC Durgapur Women's College Durgapur-713209



#### Action taken on Feedback system: - 2022-23

ACTION TAKEN based on the response of the ALUMNI-College conducts alumni meet annually & alumni performers present their performance on most of the programs conducted in the college to make them a part of our college. There is an active grievance cell run by efficient experts. Many new laboratory equipment has been bought to carry out successful experiments & practical classes. An electronic library with adequate computers, Wi-Fi & AC facilities has been added. Teachers who are present in college who were once students of our college maintain communication with other alumni frequently for various programs. The syllabus has been reviewed & made skill-oriented & relevant.

ACTION TAKEN based on the response of the TEACHERS-Book lists are gathered from teachers & departments annually. New books for courses that are newly launched have been included in the library. After inclusion of NEP syllabus has been changed slowly to make it more skill oriented & to add moral values at the same time.

ACTION TAKEN based on the response of the STUDENTS- ICT smart rooms with laptop & projector facilities is arranged for teachers to take classes. The answer scripts are evaluated & send to KNU within 15 days of receipt for timely announcement of results. New canteen with moderation in price has been arranged. New sweeper has been appointed to keep the washrooms clean as far as possible with new disposal dustbins to keep the campus clean.

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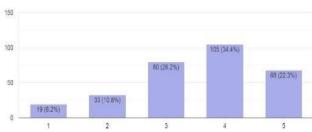
## **FEEDBACK ANALYSIS 2021-2022**

### **STUDENTS**

### **DURGAPUR WOMEN'S COLLEGE**

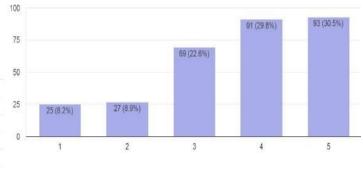
Affiliated to Kazi Nazrul University Accredited by NAAC with B++ Grade

ate the suitability and utility of the current curriculum in terms of employability  $\ensuremath{^{15}}\xspace{^{15}}$ 

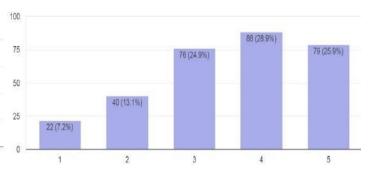


ate the system of Continuous Evaluation/Internal Assessment and End Semester Examination as Jopted by the University

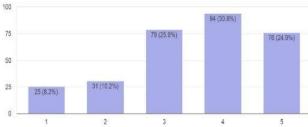




ate the system of the publication of the results by the University 15 responses



#### ate the utility of the Skill Enhancement Courses (SEC) in the curriculum in terms of employ ability 35 responses



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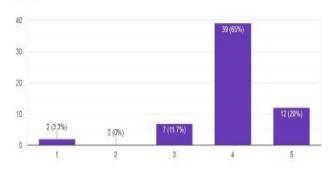


# **FEEDBACK ANALYSIS 2021-2022**

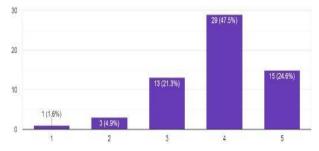
### **TEACHERS**

## Faculty Feedback On Curriculum

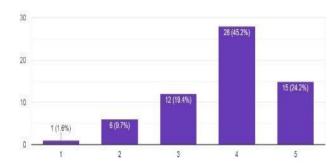
Current curriculum is updated and includes new trends/advances in the respective field 60 responses



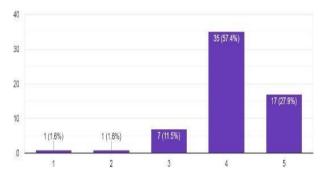
Current curriculum is designed to enhance the employability of the students 61 responses



Current curriculum offers a balance between theoretical and practical knowledge of the subject 62 responses



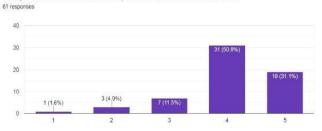
Outcomes and Objectives of the Programs and courses are properly defined in the curriculum 61 responses



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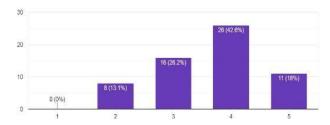


The syllabus includes a relevant and updated list of reference and text books



There is sufficient scope to use ICT based / innovative teaching-learning methods while implementing the curriculum

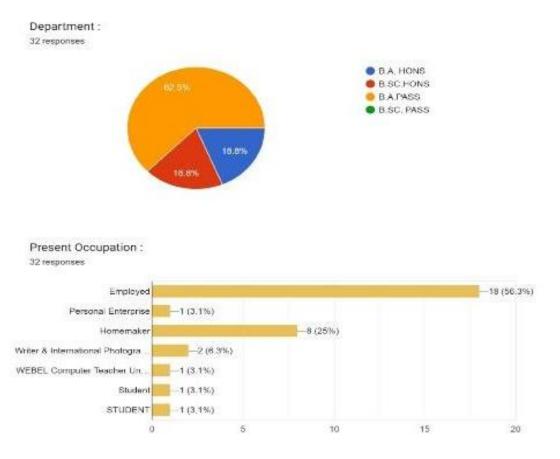
61 responses



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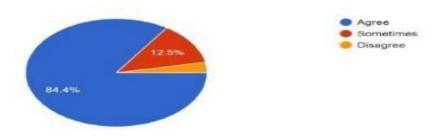
# ALUMNI FEEDBACK FORM- FOR 2021-22



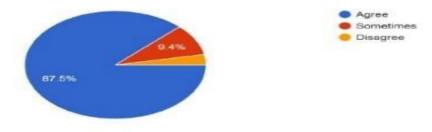
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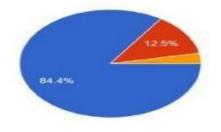
College handles students grievances properly. 32 responses



I am satisfied with the development of the college since I passed out. 32 responses



College has adequate laboratories and equipment for practical experiences. 32 responses



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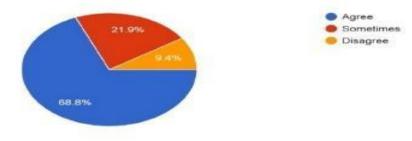
Agree
 Sometimes
 Disagree



Education imparted at DWC has been useful and relevant in my life. 32 responses



I have obtained sufficient technical knowledge (both in theory and practical) at DWC. 32 responses



Teachers are helpful during and after finishing course at DWC 32 responses



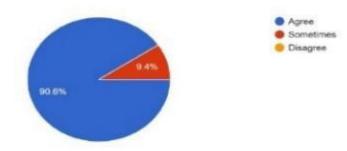
Dr. Mahananda Kanjilal
Dr. Mahananda Kanjilai
Principal
Durgapur Woman's College



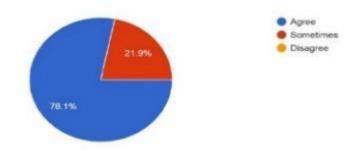
I have felt welcome at college whenever I had the chance to visit after passing out. 32 responses



College organizes various kinds of activities for overall development of students. 32 responses



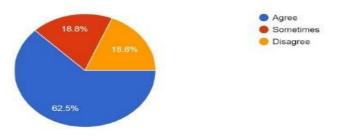
I am willing to contribute to the development of the College 32 responses



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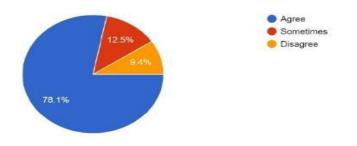


The syllabus included topics which made you industry ready. 32 responses

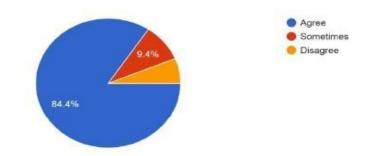


The assessment processes were quite appropriate to develop your subject knowledge and independent thinking in challenging situations.

32 responses



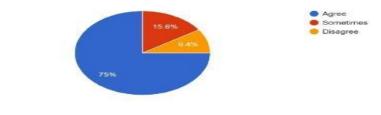
In addition to the subject knowledge, the curriculum helped you to develop your presentation skills, communication skills and ability to work in teams. 32 responses



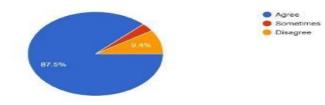
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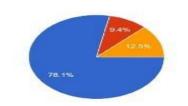
The Curriculum helped you to acquire critical thinking and problem solving skills 32 responses



The syllabi and teaching were relevant and helpful in your higher studies. 32 responses

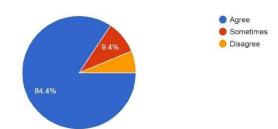


The course Curriculum helped you to develop the habit of experiential learning through practical training. 32 responses



Agree
 Sometimes
 Disagree

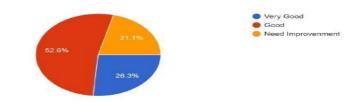
In addition to the subject knowledge, the curriculum helped you to develop your presentation skills, communication skills and ability to work in teams. 32 responses



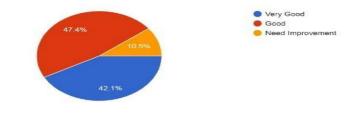
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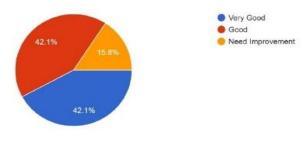
How would you rate the problem solving skills of our students in respect to industry requirements? 19 responses



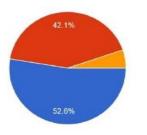
How would you rate the innovativeness of our students in respect to industry requirements? 19 responses



How would you rate the technical skills of our students? 19 responses



How would you rate the communication skills of our college graduates? 19 responses





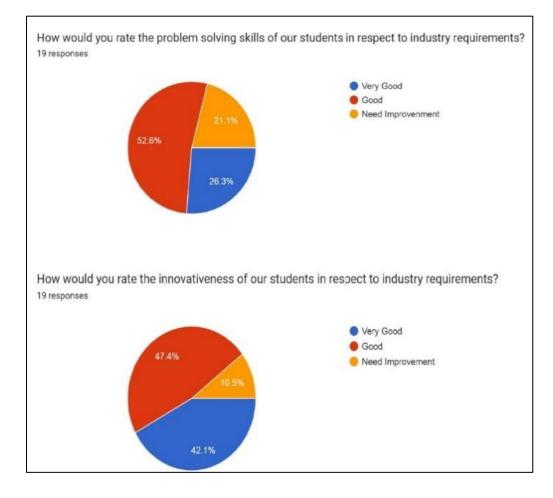




Employers' Feedback Form How do you rate the proficiency of our students working with you? 19 responses Very Good Good Need Improvement 57.9% How do you rate the course content they have gone through in giving your organization appropriate outcomes 19 responses Very Good Good Need Improvement How would you rate the technical skills of our students? 19 responses Very Good Good Need Improvement How would you rate the communication skills of our college graduates? 19 responses Very Good 42 196 Good Need Improvement

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## Action Taken Report (2021–22)

Sl. No.	Date of Meeting	Resolutions	Action Taken
1	10.09.2021	*Teachers are to continue the	Teachers have continued
		online teaching-learning process	the online teaching-
		and CE or Internal Assessments are	learning process and
		to be done within the stipulated	conducted CE or Internal
		time	Assessments within the
			stipulated time
		*College will conduct a vaccination	
		campaign within its campus as per	* A vaccination camp has
		Govt. guidelines to fight Covid-19	been organised in the
			College campus in
			collaboration with Sub
			Divisional Hospital,
			Durgapur on 09.10.2021
2	03.12.2021	*AQAR for 2018-19, 19-20, 2020-	AQAR for 2018-19, 19-
		2021 needs to be submitted	20, 2020-2021 were
		involving all the FTTs and SACTs	submitted within time
			involving all the FTTs
		* CAS-awaited teachers were	and SACTs
		requested to submit their files for	
		scrutiny at the earliest	*IQAC scrutinised the
			submitted files conducted
			screening meetings and
			sent them for approval to
			the Department of Higher
			Education, Govt. of West
			Bengal as per norms for
			necessary action
3	7.12.2021	IQAC formed sub-committees	AQAR for 2018-19, 19-
		among FTTs and SACTs to	20, 2020-2021 were
		expedite the submission of AQAR	submitted within time
4	8.12.2021	Student-feedback is to be collected	Student-feedback was
		via Google Form maintaining	collected via Google
		anonymity of the students for	Form and analysed
		AQAR 2018-19 and 2019-20	maintaining anonymity of
			the students
5	15.12.2021	Student-feedback is to be collected	Student-feedback was
		via Google Form maintaining	collected via Google
		anonymity of the student for	Form and analysed
		AQAR 2020-21 and the feedback	maintaining anonymity of
		will be analysed	the students. The reports



## **DURGAPUR WOMEN'S COLLEGE**

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were uploaded on the college website. 6 20.01.2022 The updated AQAR 2021-22 Data The IQAC circulated the Template provided on the NAAC updated data template website is to be followed and the among all staff members data is to be collected from all the and data was collected departments as per the template from all the departments for AQARs as per the template \*Online Feedback on 7 22.01.2022 \*Online faculty feedback on curriculum is to be collected from curriculum was taken all teachers via Google Form from all the teachers of the college via Google \*Geo-tagged Photographs of Form. special events and achievements are to be collected and uploaded on the \* Geo-tagged website photographs were collected as proofs of events and achievements of the college and uploaded on the college website In collaboration with the 8 15.03.2022 \*The IQAC and the Alumni of the college association should Alumni association of the collaborate for co-curricular and college, the IQAC extracurricular activities organised cultural programmes, competitions and blood-\*Orientation workshops are to be conducted by the IOAC for the new donation camps students in the next session Curriculum and syllabus were distributed to the students through online mode. 9 13.05.2021 A workshop was \*A workshop will be conducted by the IOAC with all the teachers of organised by the IOAC the college to equip them for the with all the teachers of the assessment of the 2<sup>nd</sup> cycle of college to equip them for NAAC Accreditation the assessment of the  $2^{nd}$ cvcle of NAAC Accreditation on 17.05.2022



# **DURGAPUR WOMEN'S COLLEGE**

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10	10.06.2022	The college website is to be updated and latest faculty data are to be kept while the old data is to be archived	The college website was updated and all the teachers shared their achievements and special activities with IQAC with relevant proofs in order to update the website
11	24.06.2022	*Alumni Association of the college should expedite the member registration process with the help of the IQAC * Awareness on NEP 2020 is to be initiated	accordingly in future *Alumni Association initiated the online registration process with the help of the IQAC to expedite the same * The IQAC circulated relevant documents for attending webinars on NEP-2020 among the faculty members of the college and also encouraged them to grow awareness regarding the same by attending workshops and training programmes

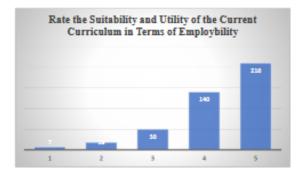
Dr. Mahananda Kanjilal Principal Durgapur Woman's College

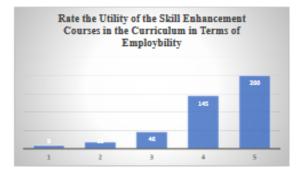


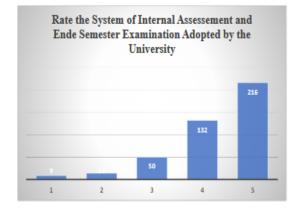
## **Analysis of Student Feedback 2020-21**

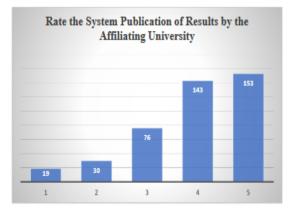
#### STUDENT FEEDBACK ON CURRICULUM 2020-21

(All Responses are In on a 5 Point Scale Where 5 Expresses the Highest Degree of Satisfaction)



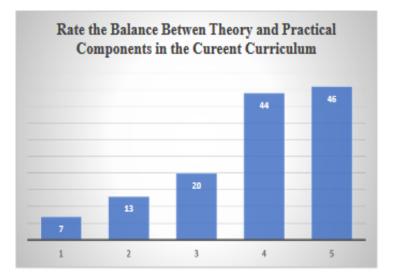






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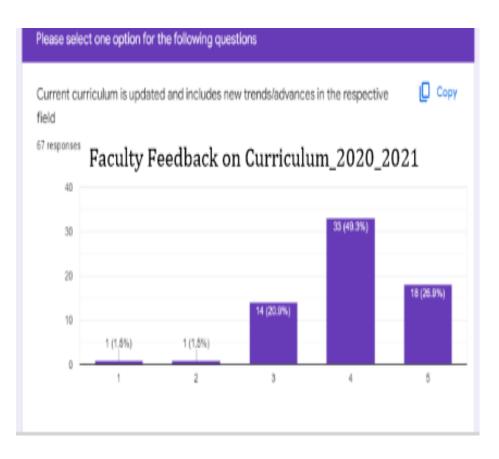




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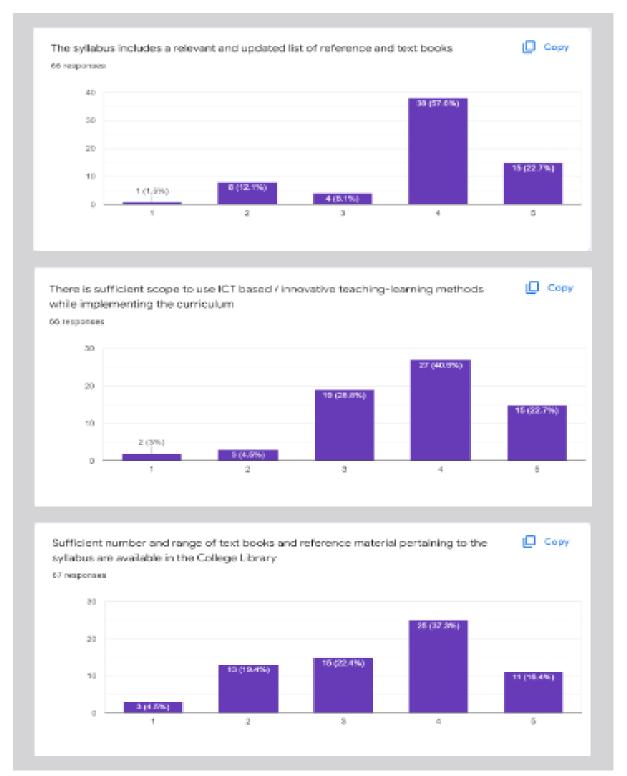


## Analysis of Faculty Feedback 2020-21

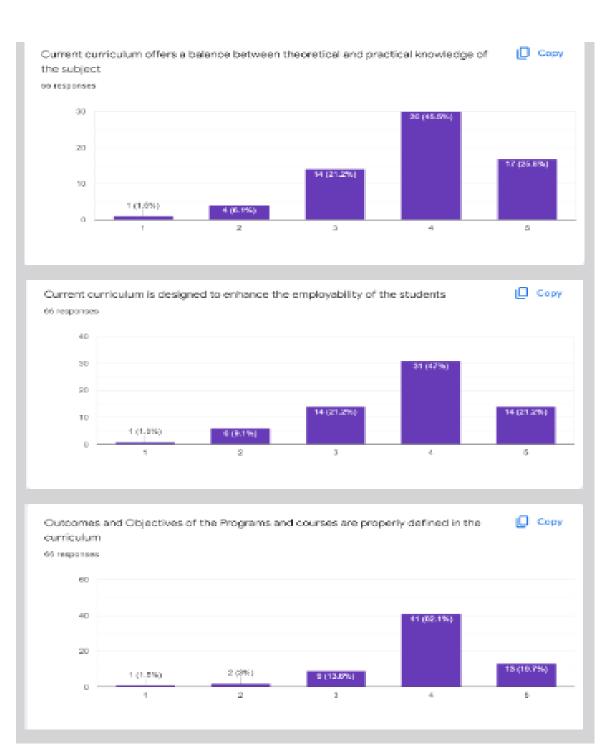


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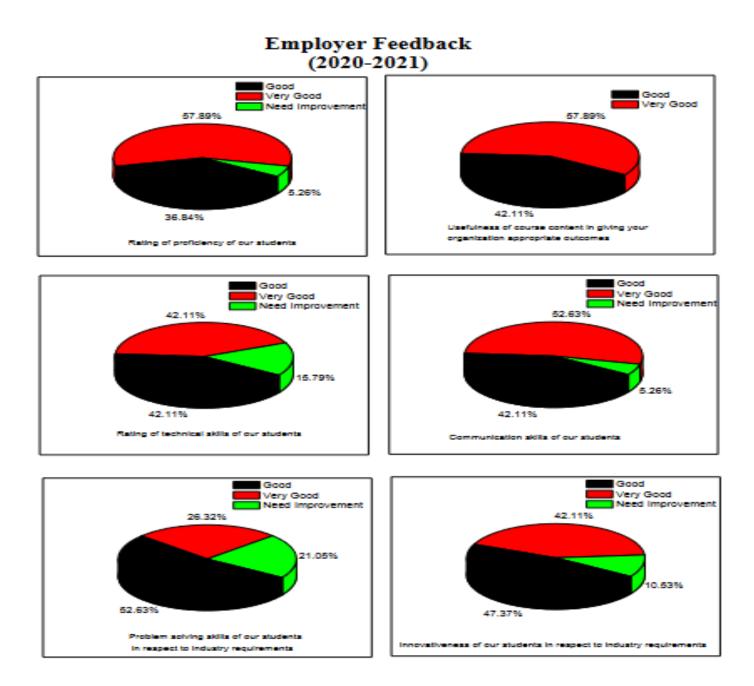




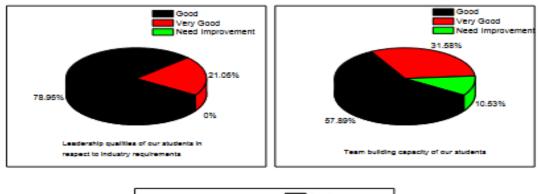


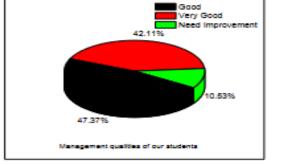




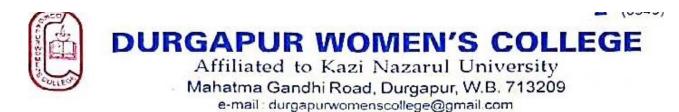




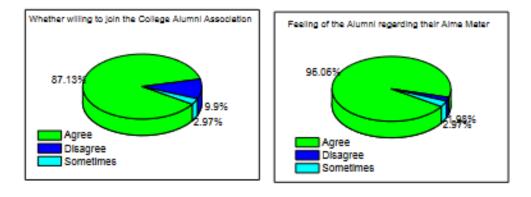


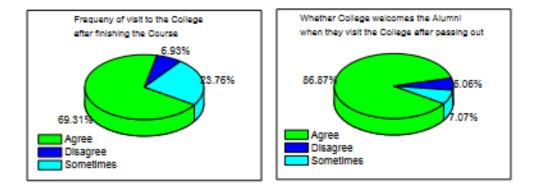


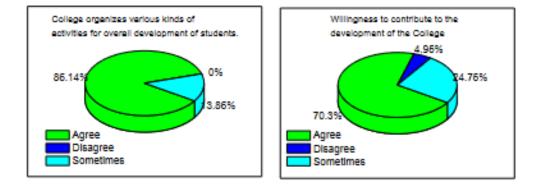
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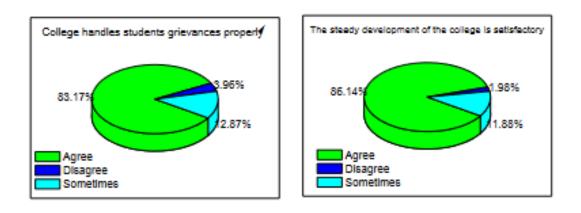
#### Analysis of Alumni Feedback (2020-2021)

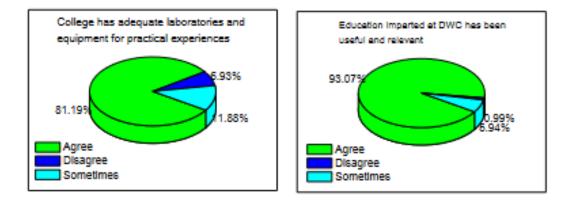


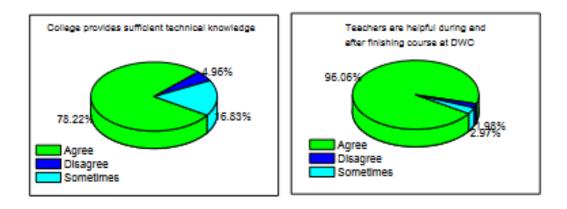














#### ACTION TAKEN REPORT-2020-2021:

Online feedback has been taken not only from the students but also from various other stakeholders, viz. alumni, faculty members, and employers. Feedback 2020-21 actions taken.

### Analysis of Feedback form 2019-20

Keeping in mind the decision regarding obtaining online feedback (which was part of the future plan for the session 2019-2020) from students to reduce paper wastage as well due to the exigencies of the Pandemic situation, the Feedback for the session 2019-2020 was collected online via Google Forms. The questionnaire was prepared in a way so that the students could express their opinion, and propose their suggestions for the betterment of the system of online classes and online examinations. Like the previous session, the students have expressed a high degree of satisfaction regarding the students-teacher interaction and the availability of teachers for guidance and counselling both during College hours and after online classes. Some concerns however, were raised by students regarding internet connectivity issues, and several students have expressed the opinion that comprehensibility of the lessons in offline classes was higher than that of online classes. The students have been able to adapt themselves quite well to the system of online examination as they have expressed a high degree of satisfaction regarding the system of online examination and result publication. They have also expressed the need for better sporting equipment and more support in terms of practice sessions. Cleanliness and overall maintenance of the College premises have been a top priority with the students, and the feedback indicates a need for improvement in this area. The summary of the feedback obtained from the students have been forwarded to the College authority for necessary actions.





## **ACTION TAKEN REPORT-2019-20**

A consolidated report has been duly submitted to the

college authority for taking necessary action. The report of feedback is made

available in the college website.

★IQAC has taken efforts to get feedback from the students and alumni for the overall development of the college. The entire process of taking and analysing the Feedback has been done by the Feedback Committee. Anonymous feedback has been taken from students. Feedback from Alumni and students has been taken in online mode (through Google Form). Feedback on the parameters viz. Teaching Learning Process, Teacher Student Relationship, Course Curriculum, Laboratory (if applicable), Library and Internet Facilities, College and Administrative Infrastructure and Support, Facilities for participating Extra Curricular Activities, Vocational Courses organized by the college, Career Counselling and Placement Facilities have been taken. Suggestions for overall development of the College have also been taken. 4 Point scale has been set for taking the feedback with 4 grade as Excellent. Data have been analysed by using available statistical software. Input of the feedback has been represented by using Pie chart, Bar diagram. A consolidated report has been duly submitted to the college authority for taking necessary action. The report of feedback is made available in the college website.



### Analysis of Feedback form 2018-19

Durgapur Women's College has established a system of obtaining regular feedback from students since 2017. In order to maintain transparency, the feedback system has been kept completely anonymous. For the session 2018-19, students' feedback was obtained from 3<sup>rd</sup> and 5<sup>th</sup> semester students (both Honours and Program). The feedback has been taken in both offline and online modes, the physical copies have been preserved by the IQAC, and the submission via Google forms have been Cloud Saved for future reference. The Feedback committee of the College has analysed the response of the students and have noted the following salient points—

There is a high degree of positive response regarding students-teacher interaction and the quality of teaching. The accessibility of the teachers for guidance, informal counselling, and academic support have also been noted with satisfaction by the students. Students have also expressed satisfaction regarding the College library and the laboratories. Some constructive criticisms have been received regarding the College canteen and the overall maintenance and cleanliness of the campus. The observations of the students have been duly forwarded to the College authorities for consideration and improvement. Some students have also pointed out the fact that the lack of permanent full-time faculties in some departments are affecting the teaching-learning process, the feedback has again been forwarded to the College authorities. The IQAC is committed towards resolving the issues faced by the students and would work towards meeting their needs.



## URL for Feedback (2021-22)

ALUMNI FEEDBACK FORM- FOR (21-22) https://forms.gle/CensXZmqdfBBUBQd6

STUDENT FEEDBACK FORM ON CURRICULUM-2021-22 https://forms.gle/6FrnS3Dtb4LwkQcx5

Employers' Feedback Form https://forms.gle/jLpMPayb9cuiMu8J8

### URL for Feedback Analysis (2021-2022)

http://www.dwcollege.org/Upload/Files/Feedback%20Analysis%20(2021-2022).pdf

URL for Feedback (2022-23)

### ALUMNI FEEDBACK FORM- FOR (2022-23)

https://docs.google.com/forms/d/e/1FAIpQLSd5EKapTdFv9Q3VEHdrKL0MV4 NvA7uwUmO9DuhTyXeMZr9kRg/viewform?usp=sf\_link

STUDENT FEEDBACK FORM ON CURRICULUM (2022-23)

https://docs.google.com/forms/d/e/1FAIpQLScyfPz5TXEN478uArg2ui4WbXe2 MGsLdsRsXregUy70Jd\_4Q/viewform?usp=sf\_link

Faculty Feedback Form (2022-23)

https://forms.gle/hQRMvNk5nKfprmLp7

