

#### 1.4 Feedback System

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website (Yes or No)

**Response: Yes** 

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Dr. Mahananda Kanjilal Principal Durgapur Woman's College



#### 18.Action Taken Report 2019-20

19. Analysis of Feedback form Faculty 2018-19

20. Link to Feedback Forms (Google Forms)

# **Online Student Feedback Collection**

Name	Department	Session
PIYALI PAUL	ALI PAUL COMMERCE	
Ouestionnaire		Opinion
The College Campus is clean, green and eco- friendly		Good
The College environment is safe, secure, peacef	ul and harmonious	Excellent
Are the aims and objectives of the syllabi well d	lefined?	Yes
The syllabus is need-based and focuses on conte	emporary developments	Excellent
Were you provided with a Teaching plan at the	beginning of each semester?	Yes
your opinion on Course delivery pattern by the	faculty members in the class	Good
The whole portion of the syllabus is completed on time		Yes
Satisfied with the usage of teaching aids and ICT in the class by faculty to facilitate teaching		No
The opportunities of "Skill Enhancement Course employment	Need to Improvement	
Your opinion about the library resources and/ or	Good	
Timely announcement of examination results	Yes	
Rate the college infrastructure (canteen and was	Need Improvement	
Rate Mentor-Mentee Relationship (Teacher Stud remedial class & tutorials, Mental boost up)	Excellent	



e-mail : durgapurwomenscollege@gmail.com

Satisfied with co-curricular activities (YOGA, Psychological Counselling, Hobby Class, Dance Workshop, Student Exhibition etc.)	Good
Help from the Students' Section in College Office is up to your expectations	Good
Your Grievances related to academics and/or other issues are adequately redressed by the Institution	Need Improvement
Suggestions/remarks on the current curriculum	Needed a little bit of improvement on curriculum

# **Online Teacher Feedback Collection**

Name	Department	Designation
Dr. Seema Sen	PHYSICS	Associate Professor

Questionnaire	Opinion
Aims and objectives of the syllabi are well defined?	Agree
Teachers get adequate time for the completion of syllabus during the year/semester?	Strongly agree
Curriculum is skill oriented and develops innovative thinking ?	Agree
The Skill Enhancement Course helps in developing personality by inculcating soft skills, life and employability skills?	Agree



# **DURGAPUR WOMEN'S COLLEGE**

Affiliated to Kazi Nazarul University

(00-0)

Mahatma Gandhi Road, Durgapur, W.B. 713209

e-mail: durgapurwomenscollege@gmail.com

The ICT infrastructure is well developed for effective teaching and learning ?	Agree
Curriculum has relevance to real life situations, reflects current trends and practices in the respective disciplines?	Neutral
The curriculum fulfills industrial and societal needs?	Agree
Curriculum addresses issues relevant to values and ethics ?	Agree
Periodical revision of curriculum is undertaken?	Strongly agree
There is a need for review of the syllabus?	Agree
Sufficient number and range of text books and reference material pertaining to the syllabus are available in the College Library?	Strongly agree
The Syllabus has a good balance between Theory & Tutorials/ Practical work	Agree
The course inculcates ethical and moral values among the students so as to make them good citizens	Agree
Suggestions/remarks on the current curriculum	Same syllabus is for Major and Minor. In my opinion the syllabus is a bit harder for Major course.

# **Online Alumni Feedback Collection**

Name	Department	Year of Passing	Present Occupation
SATABDI MUKHERJEE	B.A PASS	2009	EMPLOYED

Questionnaire

Opinion

Dr. Mahananda Kanjilal Principal Durgapur Woman's College



# DURGAPUR WOMEN'S COLLEGE Affiliated to Kazi Nazarul University

- (00-0)

Mahatma Gandhi Road, Durgapur, W.B. 713209

e-mail : durgapurwomenscollege@gmail.com

I would like to join the College Alumni Association *	Agree
I feel honoured to be part of this college as an Allumni :	Agree
I have visited college after finishing my studies there.	Frequently
College often organizes various kinds of developmental Activities for student	Agree
I am willing to contributes to the development of the college:	Agree
College handles student's grievances properly:	Agree
College has adequate laboratory facilities for practical experience:	Agree
Education imparted at DWC has been useful and relivant:	Agree
Teachers are helpful during and after finising course at DWC:	Agree
The Curriculum helped you to acquire critical thinking and problem solving skills:	Agree
The syllabi and teaching were relevant and helpful in higher studies:	Agree
The syllabus included topics which made you industry ready:	Agree
In addition to the subject knowledge, the curriculum helped you to develop your presentation skills,communication skills and ability to work in teams:	Agree

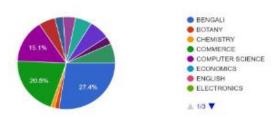
## **FEEDBACK ANALYSIS 2022-2023**

## **STUDENTS**

Dr. Mahananda Kanjilal Principal Durgapur Woman's College

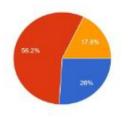


Department 73 responses

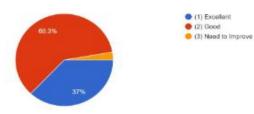


(1) Excellent
(2) Good
(3) Need to Improve

The College Campus is clean, green and eco- friendly 73 responses

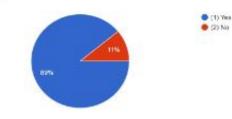


The College environment is safe, secure, peaceful and harmonious 73 responses

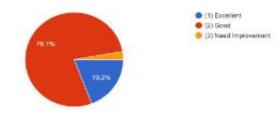




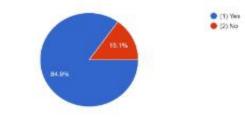
Are the aims and objectives of the syllabi well defined ? 78 responses



The syllabus is need-based and focuses on contemporary developments 73 responses



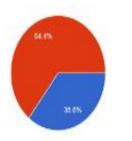
Were you provided with a Teaching plan at the beginning of each semester? 78 responses



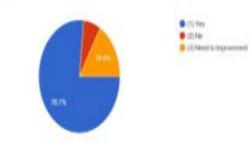
Dr. Mahananda Kanjilal Principal Durgapur Woman's College



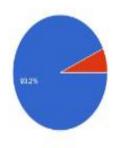
your opinion on Course delivery pattern by the faculty members in the class 78 responses



The opportunities of 'Skill Enhancement Courses' will help you(students) towards self-employment 77 registration



The whole portion of the syllabus is completed on time . 78 responses

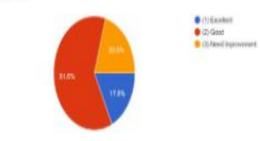




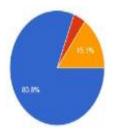
(1) Escelient

(2) Good

Your opinion about the library resources and/ or laboratory infrastructure for the course? 17 naproses



Satisfied with the usage of teaching aids and ICT in the class by faculty to facilitate teaching 78 responses





Timely announcement of examination results 73 macross



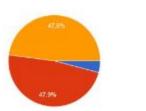
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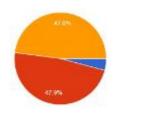
Dr. Mahananda Kanjilal Principal Durgapur Woman's College



Rate the college infrastructure(canteen and washroom)? 78 responses



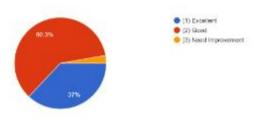
Rate the college infrastructure(canteen and washroom)? 73 responses



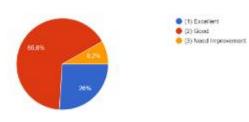
(1) Excellent (2) Good
(3) Need Improvement.

• (1) Excellent (2) Good
(3) Need Improvement.

Rate Mentor-Mentee Relationship (Teacher Student Relationship in relation to class teac remedial class & tutorials, Mental boost up) 78 responses



Satisfied with co-curricular activities ( YOGA, Psychological Counseling, Hobby Class, Dan Workshop, Student Exhibition etc.) 78 responses



Help from the Students' Section in College Office is up to your expectations 78 responses



Principal

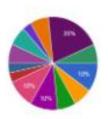
Your Grievances related to academics and/or other issues are adequately redressed by the Institution 78 responses



**Faculty feedback Analysis** 

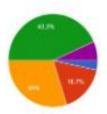


Department ID readones

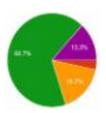


Designation

20 responses



Arms and objectives of the syllabi are well defined ? 30 reasones



٠	Bringly thight
٠	Disagree
٠	Tries. And
٠	Agree
٠	Stringly spree

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BOTWAY
CHEMISTRY

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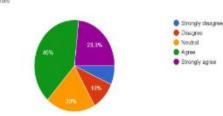
Associate Professor

Assistant Professor
BACT-I

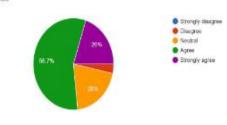
Cantol Lauristeet

SACT-I

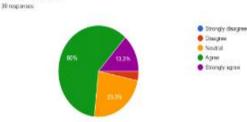
Teachers get adequate time for the completion of syllabus during the year/semester ? 30 responses



Curriculum is skill oriented and develops innovative thinking ? 30 responses



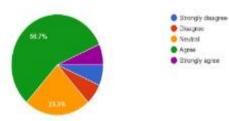
The Skill Enhancement Course helps in developing personality by inculcating soft skills, life and employability skills ?



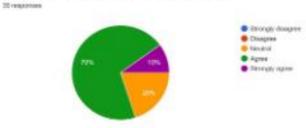
Dr. Mahananda Kanjilal Principal Durgapur Woman's College



The ICT infrastructure is well developed for effective teaching and learning ? 30 responses

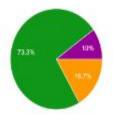


Curriculum addresses issues relevant to values and ethics 7



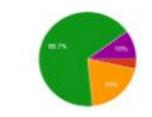
Curriculum has relevance to real life situations, reflects current trends and practices in the respective disciplines ?







Periodical revision of curriculum is undertaken 7 20 reasones

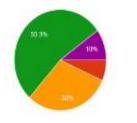




There is a need for review of the syllabus ? Streaments

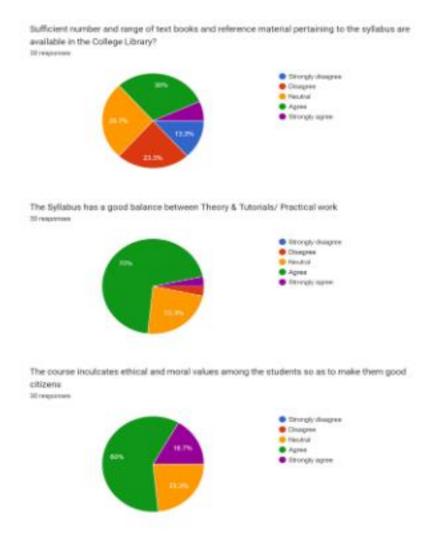


The curriculum fulfills industrial and societal needs ? 30 responses



Storogly disagnee
Disagnee
Neutral
Agnee
Storogly agree





Suggestions/remarks on the current curriculum18 responses

Dr. Mahananda Kanjilal Principal Durgapur Woman's College



#### **Alumni Feedback**

#### ALUMNI FEEDBACK

2009

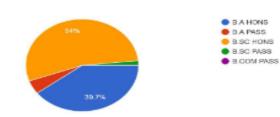
Year of Passing out 68 responses 20 15 12 (19%) 10 (15.9%) 10 7 (11.1%) 5 (7,9%) 5 1 (1,6%) 1 (1,6%) 2 (3.2%) 1 (1,0%) 1 (1,0%) 2 (3.2%) 1 (1,0%) .1 (1,0%) 0 2017 1968 н

2019

2021

2023

Department : 63 responses



Dr. Mahananda Kanjilal Principal Durgapur Woman's College



# DURGAPUR WOMEN'S COLLEGE Affiliated to Kazi Nazarul University Mahatma Gandhi Road, Durgapur, W.B. 713209

e-mail: durgapurwomenscollege@gmail.com

Present Occupation : 63 responses EMPLOYED -12 (19%) -3 (4.8%) PERSONAL ENTERPRISE HOME MAKER 6 (9.5%) Student 20 (31.7% Study -3 (4.8%) Ph.D. (pursuing) -1 (1.6%) Preparing for Govt jobs -1 (1.6%) NET aspirants -1 (1.6%) Computer Teacher (WEBE... -1 (1.6%) Pursuing MBA -1 (1.6%) Upsc preparation -1 (1.6%) Preparing for competitive... -1 (1.6%) -1 (1.6%) YOGA TEACHER -1 (1.6%) D.ed -1 (1.6%) e tutor -1 (1.6%) nent... -1 (1.6%) Private tutor Pursuing for Government... Student (at SATYENDRA ... -1 (1.6%) Preparing for banking, RBI... -1 (1.6%) M.SC IN GEOGRAPHY (S ... -1 (1.6%) M.sc student -1 (1.6%) Nursing Staff 1 (1.6%) Student of Rice (Cochin c... -1 (1.6%) 
 cochin c...
 -1 (1.6%)

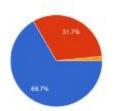
 ome Tutor
 -1 (1.6%)

 Studying
 -1 (1.6%)

 Nothing
 -1 (1.6%)
 Home Tutor Pursuing M. Sc in Geoinfo... -1 (1.6%) 0 5 10 15 20

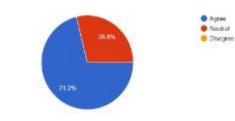


I would like to join the College Alumni Association \* 68 responses

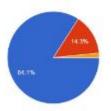


Agnee
Bomtimus
Oisagree

College often organizes various kinds of developmental Activities for student 99 responses



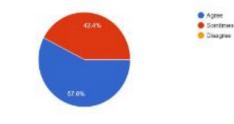
I feel honoured to be part of this college as an Allumni : 53 responses



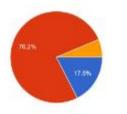
Agree
Somtimes
Disagree

I am willing to contributes to the development of the college:

59 responses



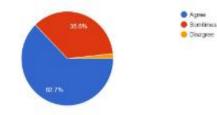
I have visited college after finishing my studies there. 88 responses



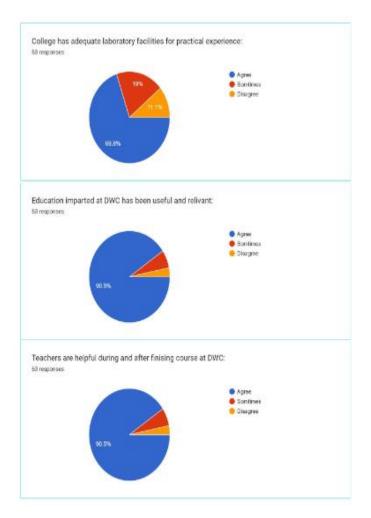
Prequently
Somtimus
None

College handles students grievances properly :

59 responses

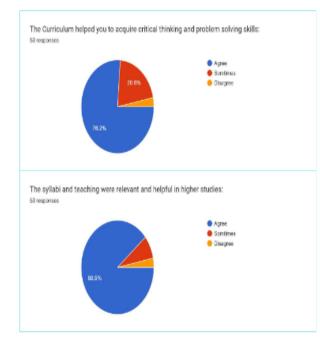






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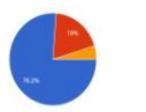




The syllabus included topics which made you industry ready: 12 recomm



In addition to the subject knowledge, the curriculum helped you to develop your presentation skills,communication skills and ability to work in teams: 12 reports



Dr. Mahananda Kanjilal Principal Durgapur Woman's College



#### Action taken on Feedback system: - 2022-23

ACTION TAKEN based on the response of the ALUMNI-College conducts alumni meet annually & alumni performers present their performance on most of the programs conducted in the college to make them a part of our college. There is an active grievance cell run by efficient experts. Many new laboratory equipment has been bought to carry out successful experiments & practical classes. An electronic library with adequate computers, Wi-Fi & AC facilities has been added. Teachers who are present in college who were once students of our college maintain communication with other alumni frequently for various programs. The syllabus has been reviewed & made skill-oriented & relevant.

ACTION TAKEN based on the response of the TEACHERS-Book lists are gathered from teachers & departments annually. New books for courses that are newly launched have been included in the library. After inclusion of NEP syllabus has been changed slowly to make it more skill oriented & to add moral values at the same time.

ACTION TAKEN based on the response of the STUDENTS- ICT smart rooms with laptop & projector facilities is arranged for teachers to take classes. The answer scripts are evaluated & send to KNU within 15 days of receipt for timely announcement of results. New canteen with moderation in price has been arranged. New sweeper has been appointed to keep the washrooms clean as far as possible with new disposal dustbins to keep the campus clean.

Dr. Mahananda K Principal Durgapur Woman's College



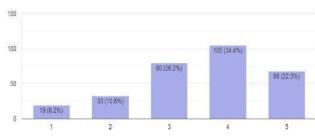
# **FEEDBACK ANALYSIS 2021-2022**

#### **STUDENTS**

#### DURGAPUR WOMEN'S COLLEGE

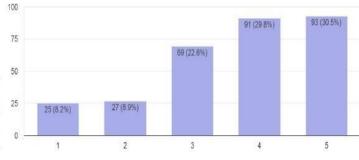
Affiliated to Kazi Nazrul University Accredited by NAAC with B++ Grade

ate the suitability and utility of the current curriculum in terms of employability  $\ensuremath{^{15}}\xspace$ 



ate the system of Continuous Evaluation/Internal Assessment and End Semester Examination as dopted by the University

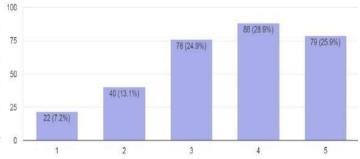
15 responses



ate the utility of the Skill Enhancement Courses (SEC) in the curriculum in terms of employ ability 35 responses



ate the system of the publication of the results by the University <sup>15</sup>responses

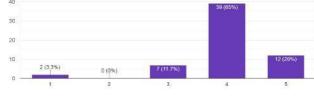




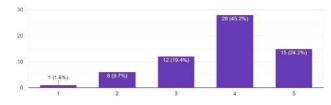
## FACULTY

#### Faculty Feedback On Curriculum

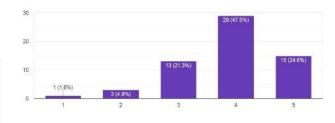
Current curriculum is updated and includes new trends/advances in the respective field 60 responses 40 \_\_\_\_\_\_



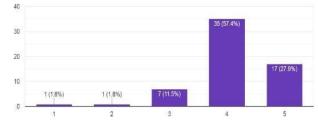
Current curriculum offers a balance between theoretical and practical knowledge of the subject 62 responses



Current curriculum is designed to enhance the employability of the students 61 responses

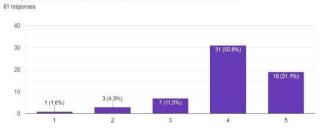


Outcomes and Objectives of the Programs and courses are properly defined in the curriculum 61 responses



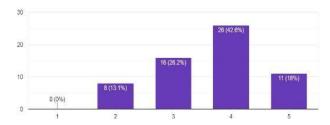


The syllabus includes a relevant and updated list of reference and text books



There is sufficient scope to use ICT based / innovative teaching-learning methods while implementing the curriculum

61 responses



#### ALUMNI

Dr. Mahananda Kanjilal Principal Durgapur Woman's College



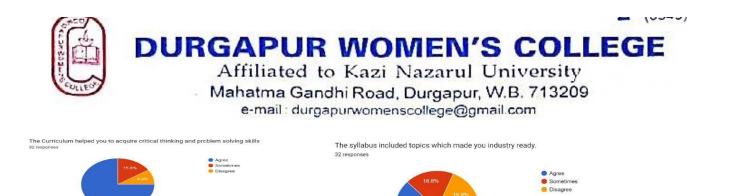
#### ALUMNI FEEDBACK FORM- FOR 2021-22



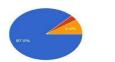
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The syllabi and teaching were relevant and helpful in your higher studies



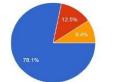
The assessment processes were quite appropriate to develop your subject knowledge and independent thinking in challenging situations. 32 responses

ed you to develop the habit of experiential learning through practical The course training.





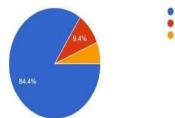
Agree
Sometimes
Disagree



Sometimes Disagree

Agree

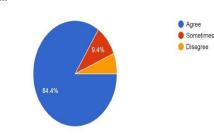
In addition to the subject knowledge, the curriculum helped you to develop your presentation skills communication skills and ability to work in teams. 32 responses



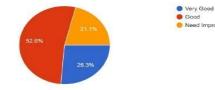
Agree Sometimes Disagree

19 responses

In addition to the subject knowledge, the curriculum helped you to develop your presentation skills, communication skills and ability to work in teams. 32 responses



How would you rate the problem solving skills of our students in respect to industry requirements? respo

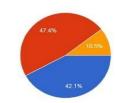


Need Impro

How would you rate the technical skills of our students? 19 responses

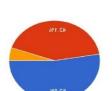


How would you rate the innovativeness of our students in respect to industry requirements? 19 responses



Very Good Gcod Need Improvement





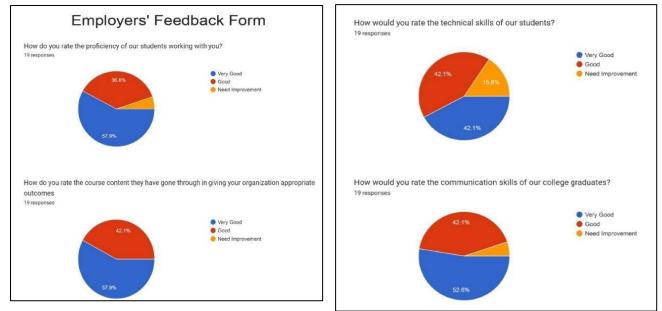
How would you rate the communication skills of our college graduates?

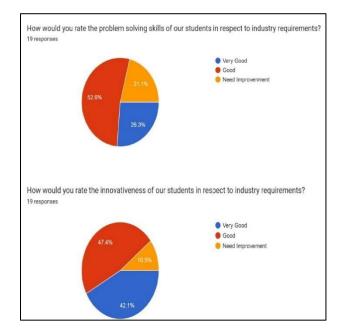
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#### **EMPLOYERS**







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## Action Taken Report (2021-22)

1 8.12.2021 Student feedback is to be collected via Google Form maintaining the anonymity of the students for AQAR 2018-19 and 2019-20. Student feedback was collected via Google Forms and analysed maintaining the anonymity of the students

2 15.12.2021 Student feedback is to be collected via Google Form maintaining the anonymity of the student for AQAR 2020-21 and the feedback will be analysed. The reports were uploaded on the **college website**.

3 20.01.2022 The updated AQAR 2021-22 Data Template provided on the NAAC website is to be followed and the data is to be collected from all the departments as per the template. The IQAC circulated the updated data template among all staff members and data was collected from all the departments for AQARs as per the template.

4. 22.01.2022 \*Online faculty feedback on curriculum is to be collected from all teachers via Google Form

\*Geo-tagged Photographs of special events and achievements are to be collected and uploaded on the website \*Online Feedback on the curriculum was taken from all the teachers of the college via Google Form.

\* Geo-tagged photographs were collected as proofs of events and achievements of the college and uploaded on the college website.

5 15.03.2022\*The IQAC and the Alumni of the college association should collaborate for co-curricular and extracurricular activities

\*Orientation workshops are to be conducted by the IQAC for the new students in the next session In collaboration with the Alumni association of the college, the IQAC organised cultural programmes, competitions and blood-donation camps.

Curriculum and syllabus were distributed to the students through online mode.

6. 13.05.2021 \*A workshop will be conducted by the IQAC with all the teachers of the college to equip them for the assessment of the 2nd cycle of NAAC Accreditation. A workshop was organised by the IQAC with all the teachers of the college to equip them for the assessment of the 2nd cycle of NAAC Accreditation on 17.05.2022

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7. 10.06.2022 The college website is to be updated and latest faculty data are to be kept while the old data is to be archived. The college website was updated and all the teachers shared their achievements and special activities with IQAC with relevant proofs in order to update the website accordingly in future.

8. 24.06.2022 \*Alumni Association of the college should expedite the member registration process with the help of the IQAC to expedite the same.

\* Awareness on NEP 2020 is to be initiated \*Alumni Association initiated the online registration process with the help of the IQAC to expedite the same.

\* The IQAC circulated relevant documents for attending webinars on NEP-2020 among the faculty members of the college and also encouraged them to grow awareness regarding the same by attending workshops and training programmes.

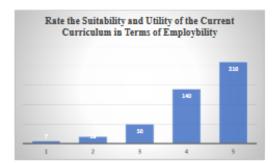
# **Analysis of Student Feedback 2020-21**

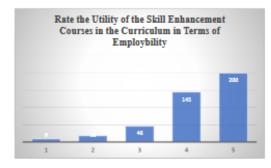


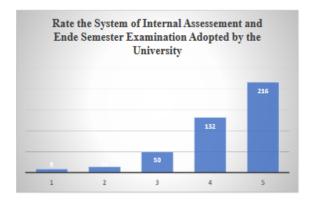


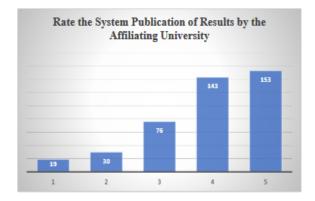
#### STUDENT FEEDBACK ON CURRICULUM 2020-21 (All Responses are In on a 5 Point Scale Where 5 Expresses the

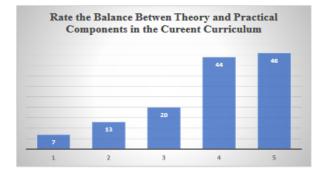
Highest Degree of Satisfaction)











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# **Analysis of Faculty Feedback 2020-21**



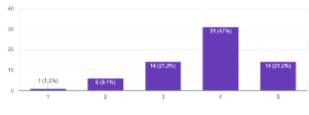
		the following ques			<b>.</b>
Current cu field	rriculum is updat	ed and includes ne	w trends/advances	in the respective	📙 Сору
67 responses	Faculty F	eedback or	n Curriculu	m_2020_20	021
40	i acatoj i	construction of	. carround		
30				33 (49.3%)	
20					
10			14 (20.9%)		18 (26.9%)
0 -	1 (1.6%)	1 (1.5%)			
	1	2	3	4	5

Copy The syllabus includes a relevant and updated list of reference and text books 66 гезротаез 40 10 1 (1.6%) 4(6.1%) 4 Copy Copy There is sufficient scope to use ICT based / innovative teaching-learning methods while implementing the curriculum ÓŐ responses 20 Copy 2 (2%) 3 ő 4 Copy Sufficient number and range of text books and reference material pertaining to the syllabus are available in the College Library 67 responses Copy 31 21

Current curriculum offers a balance between theoretical and practical knowledge of the subject or responses

20 20 10 1 (1,5%) 1 (2

Current curriculum is designed to enhance the employability of the students 66 reported

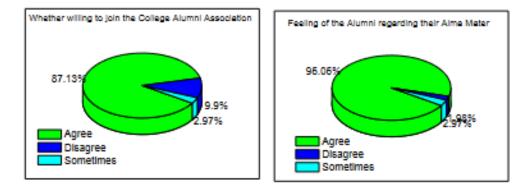


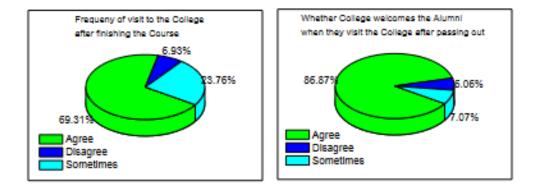
Outcomes and Objectives of the Programs and courses are properly defined in the curriculum 60 reported

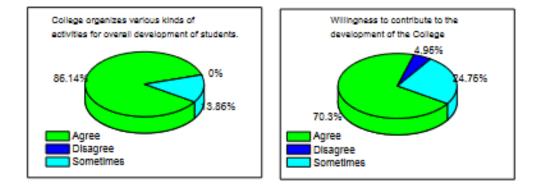




#### Analysis of Alumni Feedback (2020-2021)



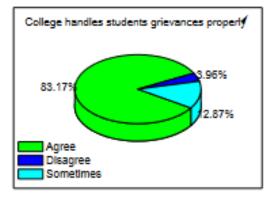


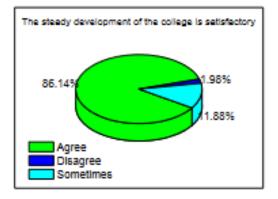


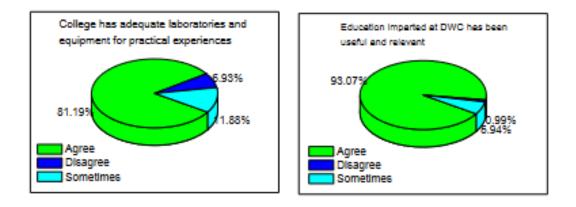


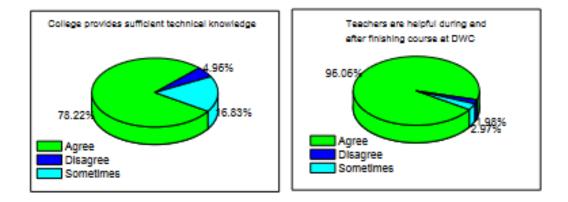
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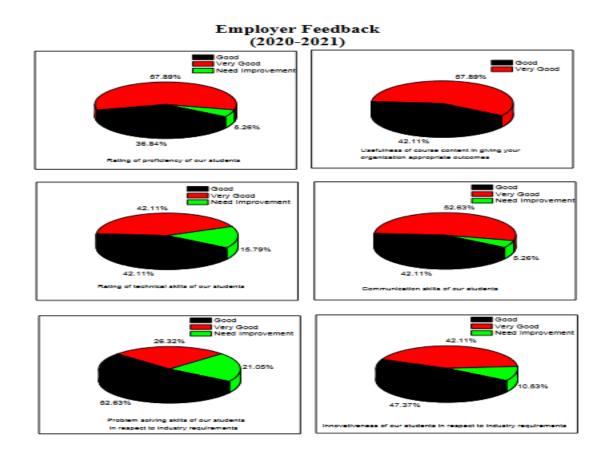




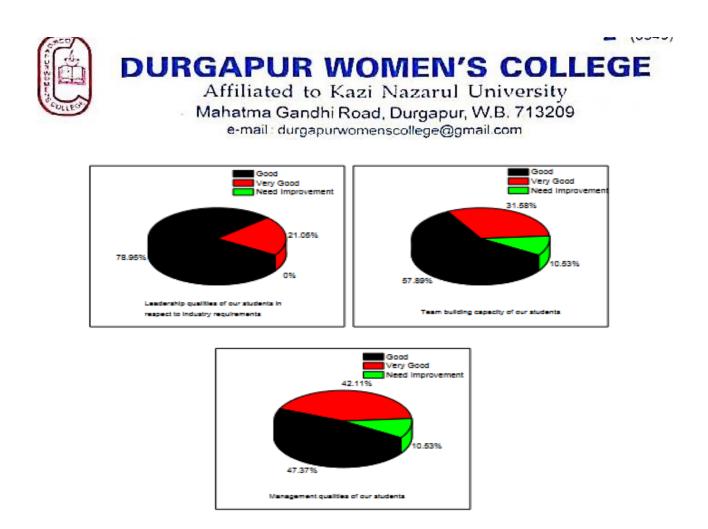








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**ACTION TAKEN REPORT-2020-2021**: Online feedback has been taken not only from the students but also from various other stakeholders, viz. alumni, faculty members, and employers. Feedback 2020-21 actions taken.

# Analysis of Feedback form 2019-20

Keeping in mind the decision regarding obtaining online feedback (which was part of the future plan for the session 2019-2020) from students to reduce paper wastage as well due to the exigencies of the Pandemic situation, the Feedback for the session 2019-2020 was collected online via Google Forms. The questionnaire was prepared in a way so that the students could express their opinion, and propose their suggestions for the betterment of the system of online classes and online examinations. Like the previous session, the students have expressed a high degree of satisfaction regarding the students-teacher interaction and the availability of teachers for guidance and counselling both during College hours and after online classes. Some concerns however, were raised by students regarding internet connectivity issues, and several students have expressed





the opinion that comprehensibility of the lessons in offline classes was higher than that of online classes. The students have been able to adapt themselves quite well to the system of online examination as they have expressed a high degree of satisfaction regarding the system of online examination and result publication. They have also expressed the need for better sporting equipment and more support in terms of practice sessions. Cleanliness and overall maintenance of the College premises have been a top priority with the students, and the feedback indicates a need for improvement in this area. The summary of the feedback obtained from the students have been forwarded to the College authority for necessary actions.

# ACTION TAKEN REPORT-2019-20

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A consolidated report has been duly submitted to the

college authority for taking necessary action. The report of feedback is made

available in the college website.

☆IQAC has taken efforts to get feedback from the students and alumni for the overall development of the college. The entire process of taking and analysing the Feedback has been done by the Feedback Committee. Anonymous feedback has been taken from students. Feedback from Alumni and students has been taken in online mode (through Google Form). Feedback on the parameters viz. Teaching Learning Process, Teacher Student Relationship, Course Curriculum, Laboratory (if applicable), Library and Internet Facilities, College and Administrative Infrastructure and Support, Facilities for participating Extra Curricular Activities, Vocational Courses organized by the college, Career Counseling and Placement Facilities have been taken. Suggestions for overall development of the College have also been taken. 4 Point scale has been set for taking the feedback with 4 grade as Excellent. Data have been analyzed by using available statistical software. Input of the feedback has been represented by using Pie chart, Bar diagram. A consolidated report has been duly submitted to the college authority for taking necessary action. The report of feedback is made available in the college website.





## Analysis of Feedback form 2018-19

Durgapur Women's College has established a system of obtaining regular feedback from students since 2017. In order to maintain transparency, the feedback system has been kept completely anonymous. For the session 2018-19, students' feedback was obtained from 3<sup>rd</sup> and 5<sup>th</sup> semester students (both Honours and Program). The feedback has been taken in both offline and online modes, the physical copies have been preserved by the IQAC, and the submission via Google forms have been Cloud Saved for future reference. The Feedback committee of the College has analysed the response of the students and have noted the following salient points—

There is a high degree of positive response regarding students-teacher interaction and the quality of teaching. The accessibility of the teachers for guidance, informal counselling, and academic support have also been noted with satisfaction by the students. Students have also expressed satisfaction regarding the College library and the laboratories. Some constructive criticisms have been received regarding the College canteen and the overall maintenance and cleanliness of the campus. The observations of the students have been duly forwarded to the College authorities for consideration and improvement. Some students have also pointed out the fact that the lack of permanent full-time faculties in some departments are affecting the teaching-learning process, the feedback has again been forwarded to the College authorities. The IQAC is committed towards resolving the issues faced by the students and would work towards meeting their needs.

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URL for Feedback (2021-22)

## ALUMNI FEEDBACK FORM- FOR (21-22) https://forms.gle/CensXZmqdfBBUBQd6

STUDENT FEEDBACK FORM ON CURRICULUM-2021-22 https://forms.gle/6FrnS3Dtb4LwkQcx5

Employers' Feedback Form https://forms.gle/jLpMPayb9cuiMu8J8

# URL for Feedback Analysis (2021-2022)

http://www.dwcollege.org/Upload/Files/Feedback%20Analysis%20(2021-2022).pdf

URL for Feedback (2022-23)

ALUMNI FEEDBACK FORM- FOR (2022-23)

https://docs.google.com/forms/d/e/1FAIpQLSd5EKapTdFv9Q3VEHdrKL0MV4 NvA7uwUmO9DuhTyXeMZr9kRg/viewform?usp=sf\_link

STUDENT FEEDBACK FORM ON CURRICULUM (2022-23)

https://docs.google.com/forms/d/e/1FAIpQLScyfPz5TXEN478uArg2ui4WbXe2 MGsLdsRsXregUy70Jd\_4Q/viewform?usp=sf\_link





Faculty Feedback Form (2022-23)

## https://forms.gle/hQRMvNk5nKfprmLp7