

Grievance Redressal cell

About the cell:

Grievance Redressal Cell is a platform available to the students to lodge their grievances to the Principal and the members of the cell on any issues regarding the college. They can personally meet any members of the cell to express their grievances or can submit their complaints to the Grievance Drop boxes placed at three major points of the college campus. The grievance matters are discussed in the meeting of the cell and measures are taken within a reasonable period of time to solve the problems. Meetings are conducted usually thrice a month. Students are always advised to give their opinion or feedback regarding any issues whenever they face any adverse situation. The teachers are always ready to help and protect the students and other counterparts of the college.

Committee members:

1. Dr. Mahananda Kanjilal (Chairperson)
2. Dr. Debalina Gupta (Convener)
3. Dr. Shyamasri Maji (Member)
4. Prof. Rajibul Islam (Member)
5. Prof. SK. Wadekar Rahaman (Member)
6. Prof. Sraboni Tudu (Member)
7. Prof. A.A. Subhan (Member)
8. Prof. Amit Sarkar (Member)
9. Prof. Sumana Mete (Member)
10. Prof. Ankita Dawn (Member)
11. Dr. Anugamini Rai (Member)
12. Debolina Mukherjee (Member, Student)



Implementation of Grievance Redressal cell on 22.09.2017



DURGAPUR WOMEN'S COLLEGE,
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DURGAPUR WOMEN'S COLLEGE

Affiliated to Kazi Nazrul University
Accredited by NAAC with B++ Grade

Ref No. : DWC _____

Date _____

A meeting of the Teachers' Council was held on 22.09.2017 at 1.30 PM

Members present.

1. Sd/ M. Jajodia, 2. Sd/ D. Gupta, 3. Ranjini Mukherjee, 4. Sd/ S. Maji, 5. Sd/ A. Chakraborty
6. Sd/ R. Islam, 7. Sd/ P. Shukla, 8. Sd/ A.A. Subhan, 9. Sd/ M. Ghosh, 10. Sd/ S. Karmakar,
11. Sd/ S. B.S. Mallik, 12. Sd/ Sk. W. Rahaman, 13. Sd/ D. Sen, 14. Sd/ M. Mitra, 15. Arup
Kanti kole, 16. Sd/ P. Mondal, 17. Sd/ B.P. Das, 18. Sd/ Sema Sen, 19. Sd/ D. Dhibar, 20. Sd/ C.
Das

TC Meeting was held on 22.09.2017 at 1.30 PM at the College Staff Room. The Principal
Madam, Prof. Madhumita Jajodia was on the chair. The resolution of the previous meeting were
read and confirmed.

Resolutions of the meeting:

Grievance Redressal Cell was formed as follows.

1. Prof. M. Jajodia, Principal and the Chairperson
2. Professor Manimal Ghosh (Convener)
3. Dr. D. Sen, Member
4. Dr. S. Sen, Member
5. Dr. D. Gupta, Member
6. Prof. A.A.U. Subhan, Member
7. Prof. C. Das, Member

As there were no issues to be discussed the meeting ended with vote of thanks.

Sd/

Dr. Debalina Gupta
Secretary, Teachers' Council,
Durgapur Women's College

Principal
DURGAPUR WOMEN'S COLLEGE

ATTESTED

Principal
Durgapur Women's College



UGC (Grievance Redressal) Regulations 2018 (F.No. 14-4/2012(CPP-II) Dated 7th Dec,2018)

GRIEVANCE REDRESSAL COMMITTEES (GRC):

A. Department Grievance Redressal Committee (DGRC)

- (i) In case of universities, all complaints relating to a department shall first be addressed to Department Grievance Redressal Committee (DGRC) to be constituted at the level of departments/school/center whose composition shall be as follows:
 - a) Head of the Department / School / Center – Chairperson
 - b) a Professor from outside the department / school / center to be nominated by the Head of HEI – Member
 - c) A faculty member well-versed with grievance redressal mechanism to be nominated by the Head of the Department – Member.
- (ii) The Chairperson and members of the committee shall have a term of two years.
- (iii) The quorum for the meeting shall be two, including Chairperson.
- (iv) The DGRC shall follow the principles of natural justice while deciding the grievances of the students.
- (v) The DGRC shall make efforts to resolve the grievance within the stipulated period and shall submit its report to the Head of the Institution within a period of 15 days from the date of receipt of complaint to the DGRC.
- (vi) The DGRC shall provide a copy of the report to the aggrieved person(s).

Reconstituted on 19.11.2019 on the basis of UGC Norms (F.No. 14-4/2012(CPP-II) Dated 7th Dec,2018)



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Ref No. : DWC _____

Date _____

A meeting of the Teachers' Council was held on 19.11.2019 at 1.30 PM

Members present.

1. Sd/ M. Jajodia, 2. Sd/ Sk. W. Rahaman, 3. Sd/ P. Mondal, 4. Sd/ D. Sen, 5. Sd/ M. Mitra, 6. Sd/ D. Gupta, 7. Sd/ Sema Sen, 8. Sd/ A. Chakraborty, 9. Sd/ P. Shukla, 10. Sd/ A.A. Subhan, 11. Sd/ Neena Bhadra Bshnu, 12. Sd/ Jayasree Mitra, 13. Sd/ S. Tudu, 14. Sd/ D. Dhibar, 15. Sd/ B.P. Das, 16. Sd/ S. Maji, 17. Sd/ S. B.S. Mallick, 18. Sd/ C. Das, 19. Sd/ M. Ghosh, 20. Sd/ R. Islam, 21. Sd/ S. Karmakar, 22. Sd/ A. Sarkar, 23. Sd/ A.K.Maji

TC Meeting was held on 19.11.2019 at 1:30 pm at the College Staff Room. The Principal Madam, Prof. Madhumita Jajodia was on the chair. The resolution of the previous meeting were read and confirmed.

Resolutions of the meeting:

Grievance Redressal Cell is being reconstituted on the basis of the UGC Norms (F.No. 14-4/2012 (CPP-II) Dated 7th December, 2018). The members of the cell are listed below.

1. Prof. M. Jajodia, Principal and the Chairperson
2. Professor Manimal Ghosh (Convener)
3. Dr. D. Sen, Member
4. Dr. S. Sen, Member
5. Dr. D. Gupta, Member
6. Prof. R. Islam, Member
7. Prof. SK. W. Rahaman, Member
8. Prof. S. Maji, Member
9. Prof. C. Das, Member

As there were no issues to be discussed the meeting ended with vote of thanks.

Sd/

Dr. Anup Kumar Maji
Secretary, Teachers' Council, DWC

Principal
DURGAPUR WOMEN'S COLLEGE

ATTESTED

Principal
Durgapur Women's College